# VDC Health System Profile D(P)HO/NFHP-II

## **Health Facility (PHCC, HP and SHP) Questionnaire**

Identification	Codes
NAME AND CODE OF DISTRICT	
NAME AND CODE OF VDC	
WARD NUMBER	
NAME OF HEALTH FACILITY	
TYPE OF HEALTH FACILITY	PHCC1  Health Post
NAME OF RESPONDENT	
POSITION AND CODE OF RESPONDENT	Facility Incharge1  Nurse/ANM2  HA/AHW3  Other6  (Specify)
NAME OF INTERVIEWER	
DATE INTERVIEWED	DAY MONTH YEAR
Informed Consent	
Namaste. My name is We are here from NFHP-II on behalf of more about health services and providing technical support. We are defacilities of this district. We will be asking you questions about various he to see you various records. The information about your health facility will and organizations supporting services in your facility, for planning service collected from your facility will be kept confidential.  You may refuse to answer any question or choose to stop the interview a questions about the survey? Do I have your agreement to proceed?	oing census of all health alth services and will ask l be used by the D(P)HO te improvement. The data
(Indicate respondent's willingness to participate)	Date
May I begin the interview? Yes No (Stop interview)	

#### 100: Demographic Information

<b>Q.</b> #	Question	Codes	Skip
101	What is the total number of households in the VDC?	Number:	
102	What is the total population in the catchment area of this health facility?	Number:	
103	Of the total population in the catchment area of this health facility, how many are Dalits	Number:	
104	Of the total population in the catchment area of this health facility, how many are disadvantaged Janajatis?	Number:	
105	Total number of MWRA in the VDC in FY 2063/64:	Number:	
106	Total number of under 5 children in the VDC in FY 2063/64:	Number:	
107	Total number of under 1 children in the VDC in FY 2063/64:	Number:	
108	Total number of expected pregnancies in the VDC in FY 2063/64:	Number:	

#### 200: Infrastructure

(INSTRUCTION: This inventory should be completed by observing the facility and through discussion with the Incharge/staff of the health facility).

<b>Q.</b> #	Question	Codes	Skip
201	Is this the health facility's own building or rented in building or someone's building for which rent	Rented-in	
202	has not to be paid?  Does the facility has compound wall/fencing?	Others but no rent to be paid3Yes	
203	How many rooms does the facility has?	Number	
204	Does the facility has a waiting room/area for clients where they are protected from sun and rain?	Yes	
205	Is furnitures available for sitting to the clients in the waiting room/area?	Yes	
206	Does the facility has a separate examination room/area for ANC/delivery?	Yes	
207	Does the facility has a separate store room?	Yes	
208	Is there a table available in the client examination room?	Yes	
209	Does HF has water into its premises?	Yes	<b>→</b> 211

<b>Q.</b> #	Question	Codes	Skip
210	Does the facility has running water inside the building?	Yes	
211	Does the facility has a toilet in functioning condition that is available for clients to use?	Yes, functioning and clean	
212	Does the facility has electricity?	Yes	
213	Does the facility or its staff has a telephone?	Yes	<b>→</b> 215
214	If yes, pls write down the telephone number.	HFStaff	
215	How many beds are there in the facility? (If none, record "00")	Number:	
216	Does the facility has a staff quarter?	Yes	
217	Does a trained health provider live on the facility premises?	Yes	
218	Does the building requires any major repairment?	Yes	<b>→</b> 221
219	If yes, please specify the type of repairment required.	1	
220	How much will be the approximate cost for each of the repairment?	1.Rs 2. Rs 3. Rs	
221	Is the facility/VDC connected to a motorable road?	Yes	<b>→</b> 224
222	Is there a public transportation service to the VDC?	Yes	<b>→</b> 224
223	Is the public transport service seasonal or throughout the year?	Seasonal	
224	How many hours does it takes to reach to the district headquarter from the HF? (Record nearest to an hour. If less than an hour, record "00")	Hours:	

## 300: Staffing

What is the staff situation in the health facility?

	301	302	303		304		305	
			Number away	Number currently working			Number present today at the time of visit (RECORD OBSERVATION)	
Type of staff	Number sanctioned Number filled-in		for 1 or more months (e.g. Training, vacation, deputation etc)?	Govt.	Govt. VDC Other			
Medical doctor								
Staff Nurse								
ANM								
HA/Sr. AHW								
AHW								
VHW								
MCHW								
Lab Assistant								
Adm. Assistant								
Store Keeper								
Peon								

<b>Q.</b> #	Question	Codes	Skip
306		Yes	→ 308
307	How many OJT persons it received during the last 12 months?	Number:	

308. Please tell me how many staffs of this health facility are trained/oriented to provide the following services?

<b>Q.</b> #	Question		Skip
a.	IMCI?	Number:	
b.	Diarrhea/Zinc management?	Number:	
c.	COFP/C?	Number:	
d.	BEOC/SBA?	Number:	
e.	BPP?	Number:	
f.	Logistics?	Number:	
g.	HMIS?	Number:	

<b>Q.</b> #	Question		Skip
h.	STI diagnosis and treatment?	Number:	
i.	IUCD?	Number:	
j.	Implant?	Number:	
k.	Male sterilization?	Number:	
1.	Female sterilization?	Number:	

#### **400: Service Provision and Infection Prevention**

Now I would like to talk to you the days of a week some of the services this health facility provides, and the number of clients on each days registered in the Master Register.

(INSTRUCTION: Q 401 a-i should be asked, and 402 record observation. Circle codes that applies. If a service is not provided at all or daily, do not circle any codes i.e leave blank)

	Services	401	401. On what days of a week(service) is available?					
		Every day	SUN	MON	TUE	WED	THU	FRI
a.	IMCI?	7 (next service)	1	2	3	4	5	6
b.	Antenatal services?	7 (next service)	1	2	3	4	5	6
c.	Delivery services?	7 (next service)	1	2	3	4	5	6
d.	Postnatal Service?	7 (next service)	1	2	3	4	5	6
e.	Depo-Provera?	7 (next service)	1	2	3	4	5	6
f.	IUCD?	7 (next service)	1	2	3	4	5	6
g.	Norplant?	7 (next service)	1	2	3	4	5	6
h.	Male sterilization?	7 (next service)	1	2	3	4	5	6
I.	Female sterilization?	7 ( Q 402)	1	2	3	4	5	6
402	Total no. of clients registered last day in Master Register: (Record Observation)							

(INSTRUCTION: Q 403-409 should be recorded through observation)

Q. #	Question	Codes	Skip
403	Assess general cleanliness of the facility		
	(A facility is clean if the floors are swept and counters and tables are wiped and free of obvious	Facility Clean1	
	dirt or waste. A facility is not clean if obvious dirt or waste or broken objects are on the floors or counters).	Facility Not Clean	
404	Is there a Puncture Proof Container?	Yes	<b>→</b> 406
405	Is it being used properly?	Yes	7 .00
406	Does the facility has a Incinerator?	Yes	
407	How is the waste that is collected and removed offsite disposed?	Incinerated	
		(Specify)	

Q.#	Question	Codes	Skip
408	Is there a ORT Corner established in the health	Yes 1	
	facility?	No 2	<b>→</b> 500
409	Is the ORT corner currently functional?	Yes 1	
		No 2	

### 500: Equipments/Instruments and Supplies

501. Do you have the following equipments/instruments in working condition in the health facility?

(INSTRUCTION: Information contained in this section should be recorded based on the observation).

	Basic equipments	Functional Number
a.	Stethoscope?	Number:
b.	Thermometer?	Number:
c.	Blood Pressure apparatus?	Number:
d.	Cheattle forceps w/jar, stainless steel?	Number:
e.	Kerosene Stove?	Number:
f.	Dressing Set?	Number:
g.	Sature set?	Number:
h.	Kidney Tray (600 cc)?	Number:
i.	ARI Timer?	Number:
j.	Fetescope?	Number:
k.	EOC kit for home delivery?	Number:
1.	Weighing scales for adults?	Number:
m.	Weighing scales for babies?	Number:
n.	IV set with cannula and fluid?	Number:
0.	Refrigerator?	Number:

Now I would like to talk to you for some of the supplies and items that this health facility uses to provide the health services, and the adequacy of each supply for the **next one** month?

	neutrinost reces, and the decidately of each supply for the month.				
		502	503		
	Supplies	Is(supply) currently	Is(supply) adequate	Skip	
	No. P.P.	available?	for next ONE month?	1	
	G 1 0	Yes 1	Yes 1		
a.	Condom?	No(Next supply) 2	No 2		
L	D:11-9	Yes 1	Yes 1		
b.	Pills?	No(Next supply) 2	No 2		
	Dano?	Yes 1			
c. Depo?	Depo?	No(Next supply) 2	No 2		
a	ODS montrate?	Yes 1	Yes 1		
d.	ORS packets?	No(Next supply) 2	No 2		
	Catrimayazala maadiatriaa?	Yes 1	Yes 1		
e.	Cotrimoxazole-paediatrics?	No(Next supply) 2	No 2		
£	Iron foloto toblato?	Yes 1	Yes 1		
f.	Iron folate tablets?	No(Next supply) 2	No 2		

	g 11	502	503	GI.
	Supplies	Is(supply) currently available?	Is(supply) adequate for next ONE month?	Skip
g.	Vitamin A Capsule?	Yes	Yes	
h.	Albendazole 400 mg ?	Yes	Yes	
I.	Ciprofloxacin?	Yes 1 No(Next supply) 2	Yes	
j.	Amoxicillin 250 mg?	Yes	Yes	
k.	Metronidazole 200 mg?	Yes	Yes	
1.	Paracetamol 500 mg?	Yes	Yes	
m.	Gentamycin?	Yes	Yes	
n.	Zinc?	Yes	Yes	
О.	Chlorine powder (bleach/ Virex)	Yes	Yes	
p.	Oxytocin?	Yes	Yes	
q.	Chloroquine?	Yes	Yes	
r.	R. D. Zone?	Yes	Yes 1 No 2	
s.	Magnessium sulphate	Yes	Yes 1 No 2	
504	Are the drugs managed according to the FEFO system?	Yes		
	(check at least 5 items?			
505	Has the stock book been updated?	Yes		

506. Do you have the following documents and BCC materials in the health facility?

	Question	Codes	Skip
a.	National Medical Standard Vol. I?	Yes	
b.	FP counseling Flip chart?	Yes	
c.	IMCI Chart Booklet?	Yes	
d.	Cotrim Dose Card?	Yes	
e.	Home Therapy Card for ARI cases?	Yes	

	Question	Codes	Skip
f.	Zinc counseling card?	Yes 1	
1.	Zine counseling card.	No	
g.	Storage Guideline?	Yes	
	+ -	No       2         Yes       1	
h.	HFOMC Guideline?	No	
T	ECHN/Front Coritations	Yes 1	
I.	FCHV Fund Guideline?	No 2	
i	HMIS recording and reporting guideline?	Yes 1	
J.		No 2	
	RECORD ITEMS k-p "YES" IF THE MATERIAI ROOM/AREA. OTHERV		
	ROOM/AREA. OTHERV	Yes 1	
k.	Family Planning Poster?	No	
1	I.C. I.C. P. ( )	Yes 1	
<b>1.</b>	Informed Choice Poster?	No 2	
m.	ANC/delivery (RH) related poster?	Yes 1	
111.	Arve/derivery (Krr) related poster:	No 2	
n.	Nutrition Poster?	Yes 1	
	11,441,1011 1 05,011	No	
0.	Immunization Poster?	Yes 1	
0.		No 2	
_	Diarrhea/ARI Poster?	Yes 1	
p.	Diamiea/AKI Poster!	No 2	
507	Have you received any BCC materials from the	Yes 1	
507	district in the last 6 months?	No 2	
500	I d C'' C' 1 1 1 10	Yes 1	
508	Is there a Citizen Charter displayed?	No 2	

## 600: Management Systems

<b>Q.</b> #	Question	Codes	Skip
601	Is there a HFOMC?	Yes	<b>→</b> 611
602	How many members are in the HFOMC?	Number:	
603	How many women are the members of the HFOMC?	Number	
604	How many Dalits are the member of the HFOMC?	Number	
605	Have HFOMC members received orientation on the conduct of the health facility?	Yes       1         No       2         Don't know       8	
606	How many HFOMC meetings were held in the last 12 months?	None	→ 611
607	When was the last HFOMC meeting held during the last 12 months?	Months ago	

<b>Q.</b> #	Question	Codes	Skip
608	Was the outcome of the last meeting minuted?	Yes, record observed	
	May I see it?	Yes, reported, not seen	
609	How many women members participated in the	Two record maintained	
	last meeting?	Number:	
610	How many Dalit members participated in the last meeting?	Number:	
611	Has this health facility received any support from the VDC in the last 3 years?	Yes	<b>→</b> 613
612	What kind of support it has received from the VDC in the last 3 years?	Hired HF staff	
	(MULTIPLE ANSWER)	Furniture support	
		Other Support96	
613	How many PHC/ORC in a month are expected in the VDC?	Number:	
614	How many PHC/ORC were organized in the last month?	Number:	
615	How many child immunization clinics in a month are expected in the VDC?	Number:	
616	How many child immunization clinics were organized in the last month?	Number:	
617	How many FCHVs are in this VDC?	Number:	
618	How many FCHV meetings were organized in the last 12 months?	None	→ 620
		Number	
619	How many FCHVs participated in the last meeting?	Number	
620	Does this VDC have an FCHV Fund to support FCHV activities?	Yes	<b>→</b> 622
621	How much amount is in the FCHV Fund?	Rs	
622	In the last 12 months has the local community or VDC provided any support to the FCHVs?	Yes	<b>→</b> 624
623	What kind of support the local community or the VDC has provided to FCHVs in the last 12 months?	Support from mother's group to carry out FCHV work	
	(MULTIPLE ANSWER)	torch or other items)	
		Other Support6	

<b>Q.</b> #	Question	Codes	Skip
624	Does this facility have routine meetings for reviewing managerial or administrative matters?	Yes	→ 629
625	How often do meetings to discuss the facility managerial and administrative matters take place?	Monthly or more often	
626	Is an official record of managerial meetings maintained? (If yes, ask to see some minutes/record from the most recent meeting)	Yes, record observed	
627	Was there review of HMIS data during the last meeting?	Yes	
628	Is there a Plan of Action/meeting minute developed based on the meeting? Can I see it?	Yes, record observed	
629	How many Ilaka/district level meetings were held in the last 12 months?	None0 Number	→ 632
630	Who from this HF participated last time in the Ilaka/district level meeting?	None	→ 632
631	In the last Ilka/district meeting you participated was the Monthly Monitoring Worksheet of your HF reviewed?	Yes       1         No       2         Don't know       8	
632	Did you send the last month progress report (HMIS 32) to the Ilaka/district on time?	Yes	
633	Have you updated Monthly Monitoring Worksheet of the last month? May I see it?	Yes, record updated	
634	How many times did the Ilaka/district supervisor visited your health facility in the last 6 months?	None0 Times	<b>→</b> 700
635	Did the supervisor review and make comments on recording and reporting in any of the visits?	Yes	

## 700: Other Information

<b>Q.</b> #	Question	Codes	Skip
701	Does the health facility have the Community Drug Program?	Yes	
702	Has an Emergency Fund been established in VDC/wards?	Yes	<b>→</b> 704
703	If yes, in how many wards?	Number:	
704	Does this facility raise any fund?	Yes	<b>→</b> 706
705	How much money is in the fund generated by the health facility?	Rs	
706	Is there a separate fund established in the facility for poor and needy people?	Yes	
707	What has been impact of "free health care policy" on clients volume in this health facility?	Increase in clients volume	→ 710 → 710
708	If there has been an increase in client volume, what is the primary reason for the increase?	More people attended for the first time (never sought care before)1  More people attended who previously sought private health care	
709	Who best represents the increase?	(Specify)         More men       .01         More women       .02         More children       .03         More poor       .04         More disabled       .05	
	(MULTIPLE ANSWER)	More elderly	
710	How has the new "free care policy" impacted on the health worker's workload?	(Specify)  Too many outpatients for which to provide good care	

#### **800: Service Statistics**

801. Now I would like to talk to you for some of the health statistics of this health facility for the FY 2063/64.

(INSTRUCTION: The service statistics section i.e 801a-p should be filled in by observing the relevant HMIS and LMIS recording and reporting forms for the FY 2063/64. Other data as specified in questions).

Q. # **Ouestion Codes** Skip Percent of HMIS report submitted on time Percent..... (all 12 monthly reports) Percent of reports received from FCHVs h Percent..... BCG coverage c Percent..... d Measles vaccination coverage Percent..... TT 2 coverage among pregnant women Percent..... e f Percent of postpartum mothers receiving Vitamin Percent..... A within 6 weeks Percent of pregnant mothers receiving iron tablets Percent..... g Proportion of new pneumonia cases treated with h Proportion..... antibiotics Proportion of new diarrheal cases treated with i Proportion..... ORS (< 5 years children) ANC 1<sup>st</sup> visit as % of expected pregnancies i Percent..... Proportion of four ANC visits among 1st visit k Proportion..... 1 Delivery conducted by health workers (both Percent..... home and institutions) as % of expected pregnancies PNC First visit as % expected pregnancies m Percent..... Contraceptive prevalence rate (all methods) as % n Percent..... of MWRA LMIS reporting (all 4 quarters) O Percent..... Availability of key commodities in all 4 quarters Percent..... p (Condom, pills, Depo, ORS, Cotrim, Iron and Vitamin A) 802 Categorization of facility based on information Excellent.....1 O 801 a-p: Good ......2 Normal ......3 (Follow guideline) Poor.....4 803 Review last month's data from FP register and verify with HMIS 32: Do users match for: Yes No Pills new and current users? 1 2 Depo new and current users?

Q. #	Question	Codes	Skip
804	Review last month's data from HMIS 31 and verify with HMIS 32. Do number of clients served match/correctly recorded for:	Yes No	
	From PHC ORC? From EPI Clinic? From FCHVs? Pneumonia Rx by FCHVs?	1 2 1 2 1 2 1 2	
805	Number of patients recorded in the last 6 months in the Master Register of the health facility:	Number	
806	Of the total patients recorded in the Master Register in the last 6 months, number of Dalits:	Number:	
807	Of the total patients recorded in the Master Register in the last 6 months, number of disadvantaged Janajatis:	Number:	
808	Does the facility have displayed a map of its catchment area?	Yes	
809	Does the facility have displayed summary of target groups (e.g. Population, U5 population, expected pregnancies etc) of its catchment area?	Yes	
810	Does the facility have displayed any service data/information?	Yes	→ END
811	Are these data/information for the most recent year/period?	All data are for most recent year/period 1 Only some are for recent year/period2 None are for most recent year/period 3	

\*\*\*THANK YOU FOR YOUR COOPERATION\*\*\*